

FEDESSA Associations uphold the European Self Storage Standard, EN15696, as published by their own countries. This ensures customers that store with companies who are members of FEDESSA Associations can store their goods in confidence.

The national Membership Guidelines outline the expected minimum requirements and standards for the provision and operation of self storage facilities and related services, for both personal and business purposes, for members of National Associations.

Such member companies (self storage providers) shall always establish and ensure that their stores and procedures are designed to meet any European, national or local legislation applicable to them.

The European Self Storage Standard covers elements such as self storage facilities having:

- a secure defined perimeter, which could be the building itself and/or a perimeter fence.
- separate access and controlled separately from any other business/storage.
- Customer only access control to the self storage area. Customers shall have direct access to their allocated room/space.
- individually separately occupied self storage units/rooms/spaces which should be constructed out of robust materials such as steel or brick. They must have separate lockable access and security from access through adjacent units/rooms/spaces including from above.
- CCTV systems monitoring critical access and exit points with recording for at least 14 days (subject to national security guidelines).
- fire and security alarms which are monitored.
- having appropriate customer and staff amenities.
- suitable mechanical assistance for access. Suitable permanent stairs to upper floors and double-stacked units must be provided.
- Stores and units/rooms/spaces must be clean, dry and watertight.